

Alarm Monitoring Services Request for Information 11-76

1. Shouldn't the monitoring Station be located in the State of Indiana since the monitoring is for the State?
 - a. Yes
2. Since the Security equipment is all Bosch, will the service provider be required to be a Bosch Certified Security Dealer that has factory trained Technicians? If not this could affect the security company's ability to get parts.
 - a. Yes
3. Will the CCTV service provider be required to be a factory trained March Networks Technician? I believe that parts are only sold to March Network Dealers.
 - a. Yes
4. The cellular units are devices that are assigned to specific dealers (alarm companies), are you considering replacement of these devices if necessary?
 - a. **"Yes"**, if needed as a replacement when the unit goes bad but **"No"**, if you mean replacing all of the units because your company is not capable of interacting with that specific dealer. The BMV owns the cellular units installed in the branches.
5. Because of security dealers insurance requirements is there room for negotiations on some of the wording on the State Agreement?
 - a. We would need to have a better description of what specific wording you are referring to before we could answer this question.
6. Does the BMV want access to view all of the emergency information on line? Also will they want to view all opening & closing activity on line as well?
 - a. Yes
7. Regarding the section "Responses" What kind of information are you wanting to see in the written response other than we are interested in proving a proposal? Won't all of the information needed be required in the RFP?
 - a. We are looking to review the responses to the RFI and consider those responses to develop the subsequent RFP.
8. Under part "A" will the basic components need to be provided and installed or just monitored via a new master panel?
 - a. Both upon request

9. Under part "B" is the camera already installed or will they also need to be provided and installed as well as monitored?
 - a. Both upon request. There may be instances where we will require DVR cameras in locations where there are currently none. These new cameras would have to be compatible with the system currently in use.
10. Under part "G" it asks for an onsite generator. Could you expand on the request for this?
 - a. The generator is located and maintained at the contractor's site to provide continued protection and monitoring in case of power failure at that location.
11. Would you please explain what is demanded in your "monthly reports of use and testing". Also, would you please explain the on-site generators and what weekly testing is required?
 - a. The "Monthly Test Report" includes Date, Time and Individual who performs the monthly branch test at each individual branch. This ensures that the alarm system in each branch is operating properly
 - b. The "On Site Generator" is explained in question 10 above. It is to be tested a minimum of once per week to ensure that it is working properly in case of a power failure.